

simple to use,  
easy to navigate

mylifenow®

ACCESS YOUR RETIREMENT SAVINGS PLAN AT ANY TIME FROM ANYWHERE



With John Hancock Retirement Plan Services (John Hancock), you'll find simple suggestions to help you in your journey to retirement. Contact us to access your account 24 hours a day, seven days a week.



**ONLINE**  
**mylife.jhrps.com**

Once logged in, your personalized retirement income projection displayed on your home page will provide you a clear picture of the progress you are making towards reaching your retirement income goal. Also available through the Menu are direct links to tools and resources that may help you plan and manage your account, quickly and easily.



**MOBILE DEVICE**

Download the free **mylifenow**® mobile application for your iOS or Android device or scan the QR code. Launch the app to sign into your account using your mylife.jhrps.com User ID and password. Enroll in the retirement plan, and view your account balance, asset allocation and personal rate of return. You can also check how much you are on track to have in retirement.



**ONE-ON-ONE SUPPORT**  
**800.294.3575**

Call to access the Automated Voice Response Service or speak with a John Hancock representative. Representatives are available from 8 a.m. to 10 p.m. Eastern time on New York Stock Exchange business days. For your safety and security, all calls to representatives are recorded.

**Hablamos español** – Llame al 888.440.0022 para informacion en español. Representantes están disponibles de lunes a viernes, de 10 a.m. a 8 p.m. hora del Este en días hábiles de la Bolsa de Valores de Nueva York. Para su protección todas las llamadas sa los representantes son grabadas.

**Easy sign-in process**

To help protect your information, John Hancock features a two-step sign-in process. Simply enter your User ID and next enter your password.

Logging in or calling us for the first time? You'll be asked to provide your Social Security number and date of birth so that you can create your profile.

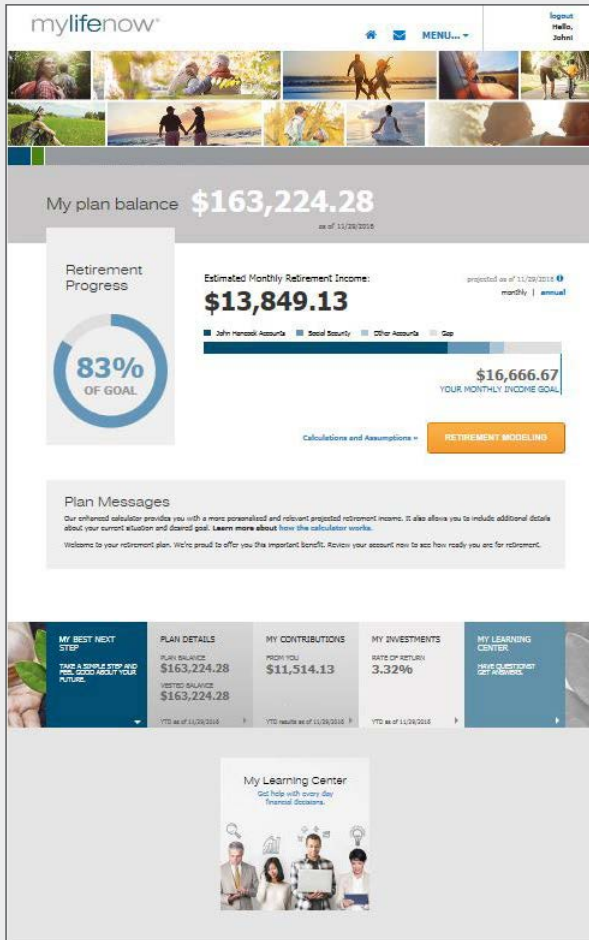


Image provided for illustrative purposes only.

## Key highlights of the mylifefnow® website.

Designed with you in mind, [mylife.jhrps.com](http://mylife.jhrps.com) has everything you need to help you reach your retirement goals.

The **Home Page** gives you a clear picture of how close you are to the retirement you've imagined. It shows all of your account details including your vested balance, all year-to-date contributions, Personalized Rate of Return, and estimated income at retirement. There are also direct links to advice and guidance products and services offered through your retirement plan.

**Retirement Modeling** through the interactive Retirement Income Calculator you are able to develop a strategy that may help your outcome.

The **Menu** offers one-click navigation to all the sections and pages of the website. Look under "Statements & Reporting" for any statements you want to review.\*

**My Best Next Step** provides a personalized action step that you can take immediately to help get ready for retirement.

**My Learning Center** has on-demand videos, links to interactive calculators, and educational articles that provide the knowledge you need to plan with confidence.

\*Depending on your Plan's rules, the information shown on any screen or in any calculator may or may not be included and your actual experience may differ.

There is no guarantee that any investment strategy will achieve its objectives.

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John Hancock Retirement Plan Services, LLC offers administrative and recordkeeping services to sponsors and administrators of retirement plans, as well as a platform of investment alternatives that is made available without regard to the individualized needs of any plan. Unless otherwise specifically stated in writing, John Hancock Retirement Plan Services, LLC does not, and is not undertaking to, provide impartial investment advice or give advice in a fiduciary capacity. John Hancock Trust Company LLC provides trust and custodial services to such plans.

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